



JERPAT Virtual Assistants

"AFFORDABLE VIRTUAL BUSINESS SOLUTIONS."

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I trust the team at JERPAT to come through on any projects in which we have need. Their attitude is client-centered and a real pleasure to do business with.

I would recommend them highly!

Dr Scott Rosenthal,
President, Career Impact

We have worked with JERPAT for about one year. During that time we have had many varied requests for service such as additions and corrections to our web site, materials prepared for marketing, materials prepared and assembled into work books, graphics designed, and bookkeeping. Through out each project, JERPAT has been responsive, professional, and produced quality work. I can't imagine how they could make it easier to work with them. JERPAT has more than met our expectations.

Jen Joyce & Patty
Beach, Partners in
True North Programs

Jerome and Patty Benton established their first company in 1998; it was entitled JERPAT Web Designs. When Patty decided to go full time with the business, she decided to establish a new branch to the company where she could fully utilize her talents, thus JERPAT Virtual Assistants was born. In 2005, Jerome and Patty decided to merge the entities into one company entitled JERPAT but continue to keep the respective units. The goal of the company is to provide clients with the support services they need and trust backed by a Christian Value System. Since JERPAT opened, it has established a highly skilled team with a wide range of backgrounds and abilities so able to provide virtually any service a client could possibly need. As JERPAT continues to grow, the guarantee that our client's requirements will be met with 100% satisfaction and they will always be treated as a partner, not just a client will always be upheld.

In addition to JERPAT's Web Design and Virtual Assistance branches, Patty Benton began a coaching program to help assist those aspiring to start their own Virtual Assistance businesses. She began this incredible endeavor in 2004. Since then, the program has helped over 15 virtual assistants successfully begin their businesses. Many of these virtual assistants have chosen to continue working with JERPAT in a variety of ways, and have helped them build a team of highly skilled and empowered virtual assistants.

Patty is involved in all aspects of the company operations; however she is primarily responsible for Project and Client Management. She also assists with client projects when needed. As the Owner of JERPAT, Patty is dedicated to the satisfaction of every client, and adds her personal touch to each project. Patty is easily accessible to clients to ensure all their project needs are met and they receive paramount customer service.

Jerome Benton created and opened JERPAT Web Designs in 1998 with Patty's assistance. He is certified in Microsoft Visual Basic[®] and provides technical support, tutoring, database development, and web design services. Jerome also assists with other additional projects in multi-faceted capacities.

JERPAT has been built into such a successful practice because they adhere strictly to their belief and desire that no client will ever receive a project they are not 100% satisfied with! They have set up a Ethics Pledge which they make sure the entire JERPAT Team adheres to.

JERPAT's Ethics Pledge:

- ≈ We will not say "No" to any project that is within our area of expertise, and the client can be assured their project will be completed to their satisfaction.
- ≈ We accept full responsibility for the work we perform.
- ≈ We do not misuse the trust of our clients; confidentiality and proprietary information of all clients is protected at the highest level at all times.
- ≈ We maintain an open communication relationship with the client and return all communication requests in a timely manner.
- ≈ We use the Christian Value System in all aspects of our business and pledge to always treat clients with the respect, honesty, and integrity as mandated by God.